

# Timely Microfinance Repayment: Survey Results from Puebla, Mexico.

## Survey

Name of pollster: \_\_\_\_\_ Pollster N°: \_\_\_\_\_

Name of respondent: \_\_\_\_\_ Poll N°: \_\_\_\_\_

Beginning Time: \_\_\_\_:\_\_\_\_ Ending Time: \_\_\_\_:\_\_\_\_

### Pollster Presentation

Good morning/afternoon, My name is “*Name of Pollster*”. I am calling on behalf of **Provident** because we are conducting a survey to improve our services. The information you provide will be kept confidential. Do you agree in answering this questionnaire?

Now, I will read several statements.

After I read each statement, we need that you, please, answer whether the statement describes you: 5: very well; 4: well; 3: fairly well; 2: not so well; 1: not well at all.

1. New projects or ideas distract me from projects I already have.
2. Setbacks do not discourage me.
3. I was focused on an idea or project for a short time, but I lost interest shortly afterwards.
4. I work hard.
5. I often set a goal, but afterwards I try to reach a different goal.
6. It is difficult for me to keep my attention on projects that last more than a few months to complete.
7. I am a hard worker.

To the following questions, please answer with the decision you would make. There is no correct or incorrect answer. We only wish to know your opinion.

8. Suppose you obtained \$1,000 pesos from participating in an informal financial group (*tanda*). You can invest part of that money, and win three times the invested monetary amount if head comes up in a coin toss or lose that money if tails comes up. What amount of the \$1,000 pesos would you invest?

9. A bat and a baseball have a total cost of \$110 pesos. The bat costs \$100 pesos more than the baseball. How much is the baseball?

10. Suppose you obtained \$1,000 pesos from participating in an informal financial group (*tanda*). You have to choose from two payment alternatives. Which of the following two options would you choose?

Option 1: To receive \$1,000 pesos in one month.

Option 2: To receive \$1,100 pesos in two months.

11. Suppose you obtained \$1,000 pesos from participating in an informal financial group (*tanda*). You have to choose from two payment alternatives. Which of the following two options would you choose?

Option 1: To receive \$1,000 pesos in one year and one month (that is, thirteen months).

Option 2: To receive \$1,100 pesos in one year and two months (that is, fourteen months).

12. Imagine that you deposit \$1,000 pesos at the beginning of the year in a savings account with a yearly interest of 2%, and that there is no cost to maintain the account. Moreover, suppose that you do not withdraw from that account.

¿How much money would you have in the account after one year including interest payments?

13. When prices go down I can buy less goods and services with the same income. True or false?

To end, please answer the following questions.

14. What is the last school year you completed? (For example: 6th year of primary school, or 2nd year of middle school)

15. ¿What is your civil status? (One option).

Single  Living together without being married  Married  Divorced  Widower

16. Who depends on you?

a) Minors  Yes, How many? \_\_\_\_\_  None

b) Older adults  Yes, How many? \_\_\_\_\_  None

Thank you very much for your time and kindness.